



Application Serial No. 09/409,041  
Attorney Docket No. 99-030

*21/C*

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

PACKES, JR., et al.

Application No.: 09/409,041

Filed: September 29, 1999

For: SYSTEM AND METHODS TO  
PROVIDE A PRODUCT TO A  
CUSTOMER BEFORE A FINAL  
TRANSACTION TERM VALUE IS  
ESTABLISHED

Customer No. 22927

) Group Art Unit: 3627

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) Examiner: Cuff, Michael A.  
(703) 308-0610

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) **AMENDMENT AND RESPONSE**  
) **to the Final Office Action**  
) **Mailed July 16, 2003**

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) Attorney Docket No. 99-030

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I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office OR deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450.

Dated: November 26, 2003 By:

*Veronika S. Leliever*  
Veronika S. Leliever

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Examiner Cuff:

In response to the Final Office Action mailed July 16, 2003, entry of the following amendments and consideration of the following remarks into the above-identified application are respectfully requested.